



Dr. B. B. HEGDE FIRST GRADE COLLEGE, KUNDAPURA

Accredited by NAAC with B++ Grade (Cycle I)

Affiliated to Mangalore University

(A Unit of Coondapur Education Society (R.), Kundapura)

In Association with

TURNAROUNDS AVIATION ACADEMY

Certificate Course

on

Aviation & Hospitality Management



TURNAROUNDS AVIATION ACADEMY

This is to certify that Mr./Miss H SHREYA SHETTY

has successfully completed Aviation & Hospitality Management Certificate Course

with A+ grade during the year 2023-24

[Signature]

Chief Co-ordinator

[Signature]
Principal

Dr. B.B. Hegde First Grade College
Kundapura -576201

[Signature]

Prof. K. Umesh Shetty
Principal



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TURNAROUNDS AVIATION ACADEMY

This is to certify that Mr./Miss GOWTHAMI R

has successfully completed Aviation & Hospitality Management Certificate Course

with A++ grade during the year 2023-24

W. P. Rao

Chief Co-ordinator

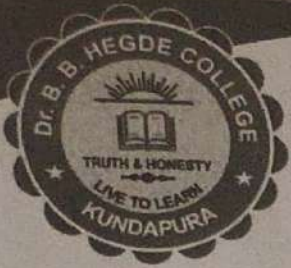
[Signature]

Principal

Dr. B.B. Hegde First Grade College
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[Signature]

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TURNAROUNDS AVIATION ACADEMY

This is to certify that Mr./Miss ABDUL ZAHIR

has successfully completed Aviation & Hospitality Management Certificate Course

with C grade during the year 2023-24

W. H. H. H.

Chief Co-ordinator

[Signature]
Principal

Dr. B.B. Hegde First Grade College
Kundapur - 576201

[Signature]

Prof. K. Umesh Shetty
Principal

Dr. B.B. HEGDE FIRST GRADE COLLEGE, KUNDAPURA

CERTIFICATE COURSES : 2023-24

Result Sheet

Course Name: Aviation & Hospitality Management. Total Marks: 50

Co-ordinator: Mrs. Avitha M. Correa

Sl. No.	Roll No.	Name	Class & Section	Marks Obtained	Grade Point	Alpha Sign Grade
1.	BCM 23023	A Shreya Shetty	IBcom A	36 ⁷²	07	A+
2.	23050	Rashmitha	IBcom A	29 ⁵⁸	05	B+
3.	23081.	Abdul Zahir	IBcom B	18 ³⁶	03	C
4.	23092	Deeksha	IBcom B	45 ⁹⁰	09	O
5.	23095	Growthami R	IBcom B	40 ⁸⁰	08	A++
6.	23099	Kshamadevi	IBcom B	Ab	Ab	Ab
7.	23103	Meghana	IBcom B	44 ⁸⁸	08	A++
8.	23105	Nagashree Bhat	IBcom B	48 ⁹⁶	09	O
9.	23111	Pallavi	IBcom B	45 ⁹⁰	09	O
10.	23114	Prajna	IBcom B	41 ⁸²	08	A++
11.	23118	Preethika	IBcom B	48 ⁹⁶	09	O
12.	23128	Riyan Fathima	IBcom B	32 ⁶⁴	06	A
13.	23172	Chaitanya C	IBcom C	40 ⁸⁰	08	A++
14.	23176	Deeksha	IBcom C	42 ⁸⁴	08	A++
15.	23177	Deekshitha	IBcom C	38 ⁷⁶	07	A+
16.	23206	Sameesh U	IBcom C	29 ⁵⁸	05	B+
17.	23226	Sujan	IBcom C	33 ⁶⁶	06	A
18.	23234	Vijayalakshmi R	IBcom C	40 ⁸⁰	08	A++
19.	23043	Prathviraj	IBcom C	34 ⁶⁸	06	A
20.	BBA 23003	Akshitha	IBBA	50 ¹⁰⁰	09	O
21.	23005	Ashik Mandara	IBBA	39 ⁷⁸	07	A+
22.	23007	Dhanush	IBBA	20 ⁴⁰	03	C

23.	23014	Keerthan	IBBA	32	06	A
24.	23015	Keerthana N	IBBA	41	08	A++
25.	23016	Keshan	IBBA	49	09	O
26.	23017	Lava	IBBA	41	08	A++
27.	23018	Mani Pranam	IBBA	Ab	Ab	Ab
28.	23019	Madhura B	IBBA	47	09	O
29.	23022	Mithun	IBBA	39	07	A+
30.	23024	Nagendra B	IBBA	45	09	O
31.	23026	Nithesh	IBBA	34	06	A
32.	23028	Pavan	IBBA	33	06	A
33.	23030	Pramod	IBBA	23	03	C
34.	23032	Pratham	IBBA	49	09	O
35.	23033	Praveen	IBBA	30	06	A
36.	23034	Praveen	IBBA	27	04	B
37.	23035	Rachana	IBBA	43	08	A++
38.	23038	Rishmitha	IBBA	37	07	A+
39.	23040	Sachin	IBBA	32	06	A
40.	23041	Sagar	IBBA	48	09	O
41.	23042	Shana	IBBA	40	08	A++
42.	23044	Sameeksha	IBBA	49	09	O
43.	23045	Sampanna	IBBA	32	06	A
44.	23046	Saroja	IBBA	Ab	Ab	Ab
45.	23047	Shamanth	IBBA	45	09	O
46.	23048	Sharvari	IBBA	50	09	O
47.	23049	Shravya	IBBA	45	09	O
48.	23052	Sinchana	IBBA	48	09	O
49.	23054	Sinchana	IBBA	48	09	O
50.	23055	Sheha Kharvi	IBBA	29	05	B+
51.	23056	Srajan SK	IBBA	48	09	O
52.	23059	Sujan	IBBA	49	09	O
53.	23061	Sushanth	IBBA	37	07	A+

54.	23062	TV Ncha	IBBA	38	76	07	A+
55.	23064	Vishal	IBBA	46	92	09	O
56.	23066	Yuvraj	IBBA	49	98	09	O
57.	BCA 23080	Divya	IBCA B	34	68	06	A
58.	23109	Sanvi	IBCA B	36	72	07	A+
59.	23113	Shreya A	IBCA B	36	72	07	A+
60.	23115	Shruthi	IBCA B	30	60	06	A
61.	23116	Sowmya	IBCA B	20	40	03	C
62.	23117	Spoorthi SM	IBCA B	Ab	-	Ab	Ab
63.							
64.							
65.							

Percentage of Marks for declaration of grades:

Aggregate percentage	Grade point	Alpha sign grade	class
90% and above	9	O	First Class with Distinction
80% and above but below 90%	8	A++	
70% and above but below 80%	7	A+	
60% and above but below 70%	6	A	First Class
55% and above but below 60%	5	B+	High Second class
50% and above but below 55%	4	B	Second Class
35% and above but below 50%	3	C	Pass Class
Below 35%	2	D	Fail

Co-ordinator *P. Prithvi*
03/07/24

Principal *[Signature]*
03/07/24
Principal
Dr. B.R. Hegde First Grade College
Kundapura - 576201

Dr. B. B. Hegde First Grade College, Kundapura
Certificate Course Examination, June 2024
Certificate Course in Aviation & Hospitality Management - BBHCAHM

Duration: One Hour

Max. Marks: 50

Section – A

Multiple choice questions

5x1=5

- 1) Which is the smallest aircraft in India?
 - a. Vistara
 - b. A380
 - c. Boeing 747
 - d. Starr bumble bee II

- 2) Commercial aircrafts are used to transfer of
 - a. Cargo and passenger
 - b. Military items
 - c. Weapons
 - d. Special cargo

- 3) Ramp area refers to
 - a. parking of an aircraft
 - b. Landing
 - c. Take-off
 - d. Operations

- 4) The word aviation refers to
 - a. Bird
 - b. Bees
 - c. Animals
 - d. Insect

- 5) Expansion of GDS
 - a. Global distribution system
 - b. Globe distributing system

Section – B

Answer in one sentence

5x1=5

- 6) Define runway?
- 7) What is a ramp?
- 8) Which are the reservation systems?
- 9) Define Boarding pass?
- 10) What are booking codes?



Section - C

5x2=10

Answer the following

- 11) Write the platforms of GDS
- 12) How many types of aircrafts are there? Mention the names.
- 13) What are airlines? Give 2 examples.
- 14) Mention the functions of reservation system
- 15) Write about baggage checking

Section - D

4x5= 20

Answer the following

- 16) Explain each step involved in baggage check-in.
- 17) Mention the types of airlines and explain each.
- 18) Which are the types of tickets? Explain each.
- 19) Explain the role of BBA and BMA machine

Section - E

1x10=10

Answer the following

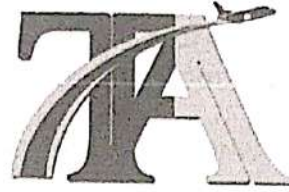
- 20) Explain the steps involved in the check-in procedure

OR

- 21) Explain the terms
 - a. Ramp
 - b. Aircraft
 - c. Airline
 - d. Runways
 - e. Air transportation

**DR. B. B. HEGDE
FIRST GRADE
COLLEGE,**

KUNDAPURA



TURNAROUNDS AVIATION ACADEMY

Curated Curriculum

- Communication
- Aviation
- Ground Handling

Module 1: Communication

Chapter 1 - What is Communication

- Introduction to communication and its importance.
- The process of communication.
- Communication channels and barriers.

Chapter 2 - Importance of Communication

- The role of effective communication in personal and professional life.
- Verbal and non-verbal communication skills.
- Interpersonal communication and its significance.

Chapter 3 - Interview Mock Drill

- Preparing for job interviews - Resume building, dress code, and etiquette.
- Conducting mock interviews and providing feedback.
- Group discussions and interview scenarios.

Module 2: Aviation

Chapter 1 - Introduction to Aviation Industry

- Overview of the aviation industry and its evolution.
- Key players in the aviation sector (airlines, airports, regulatory bodies).
- Historical milestones in aviation.

Chapter 2 - Scope and Growth Opportunities in Aviation Industry Worldwide.

- Global trends and statistics in aviation.
- Emerging markets and opportunities in the aviation sector.
- Job application Process.

Chapter 3 - Grooming in Aviation

- Importance of grooming.
- Types of grooming.
- Grooming Process

Module 3: Ground Handling

Chapter 1 - What is Ground Handling

- Definition and importance of ground handling in aviation.
- Key responsibilities of ground handling personnel.
- Safety considerations in ground handling operations.

Chapter 2 - Types of Ground Handling

- Passenger services and baggage handling.
- Aircraft servicing and maintenance.
- Cargo handling and logistics.

Chapter 3 - Ground Handling Jobs

- Ground crew roles and responsibilities.
- Ground handling equipment and technology.
- Simulation exercises and practical demonstrations.



Principal
Dr. B.B. Hegde First Grade College
Kundapura -576201.

Dr. B. B. Hegde First Grade College, Kundapura

Certificate Course 2023-24
Aviation & Hospitality Management

Sl. No	USN No	Roll No	Class Section	Student Name	Father Name	Certificate Course
1	U05BB23C0295	BCM23023	I B.Com [A]	H SHREYA SHETTY	SANTHOSH SHETTY	Aviation & Hospitality Management
2	U05BB23C0005	BCM23050	I B.Com [A]	RASHMITHA MOGAVEERA	SHRIDHAR N	Aviation & Hospitality Management
3	U05BB23C0359	BCM23081	I B.Com. [B]	ABDUL ZAHIR	K SHAFIULLA	Aviation & Hospitality Management
4	U05BB23C0199	BCM23095	I B.Com. [B]	GOWTHAMI R	RATHNAKARA POOJARY	Aviation & Hospitality Management
5	U05BB23C0328	BCM23099	I B.Com. [B]	KSHAMADEV I S POOJARY	SHEKHAR T POOJARY	Aviation & Hospitality Management
6	U05BB23C0186	BCM23103	I B.Com. [B]	MEGHANA	SHREEDHAR BIDUVAL	Aviation & Hospitality Management
7	U05BB23C0058	BCM23105	I B.Com. [B]	NAGASHREE BHAT	SHRIDHAR BHAT	Aviation & Hospitality Management
8	U05BB23C0251	BCM23111	I B.Com. [B]	POOJARY PALLAVI CHANDRA	CHANDRA POOJARY	Aviation & Hospitality Management
9	U05BB23C0013	BCM23114	I B.Com. [B]	PRAJNA	MANAMOHAN	Aviation & Hospitality Management
10	U05BB23C0054	BCM23118	I B.Com. [B]	PREETHIKA	RANGANATHA CHARODI	Aviation & Hospitality Management
11	U05BB23C0078	BCM23128	I B.Com. [B]	RIYAN FATHIMA	MOHAMMED HAYATH	Aviation & Hospitality Management
12	U05BB23C0094	BCM23172	I B.Com. [C]	CHAITHANYA C	CHANDRA MADIVALA	Aviation & Hospitality Management
13	U05BB23C0342	BCM23176	I B.Com. [C]	DEEKSHA	KRISHNA MESTHA	Aviation & Hospitality Management
14	U05BB23C0038	BCM23177	I B.Com. [C]	DEEKSHITHA	SHANKAR POOJARY	Aviation & Hospitality Management
15	U05BB23C0330	BCM23206	I B.Com. [C]	SAMEESH U	UMESH	Aviation & Hospitality Management
16	U05BB23C0351	BCM23226	I B.Com. [C]	SUJAN	LAXMAN DEVADIGA	Aviation & Hospitality Management
17	U05BB23C0067	BCM23228	I B.Com.	SUMITH	SANJEEVA	Aviation &

			[C]		POOJARI	Hospitality Management
18	U05BB23C0146	BCM23234	I B.Com. [C]	VIJAYALAKSHMI R	RAJU POOJARI	Aviation & Hospitality Management
19	U05BB23M0033	BBA23003	I BBA	AKSHITHA	ANNAPPA MOGAVEERA	Aviation & Hospitality Management
20	U05BB23M0053	BBA23005	I BBA	ASHIK MANDARA	KESHAV SHETTY	Aviation & Hospitality Management
21	U05BB23M0049	BBA23007	I BBA	DHANUSH	MANJUNATHA	Aviation & Hospitality Management
22	U05BB23M0028	BBA23014	I BBA	KEERTHAN	KARUNAKAR SHETTY	Aviation & Hospitality Management
23	U05BB23M0052	BBA23015	I BBA	KEERTHANA N	NAGARAJA	Aviation & Hospitality Management
24	U05BB23M0048	BBA23016	I BBA	KISHAN	GANESHA MOGAVEERA	Aviation & Hospitality Management
25	U05BB23M0054	BBA23017	I BBA	LAVA	SHEENA KULALA	Aviation & Hospitality Management
26	U05BB23M0001	BBA23018	I BBA	MANI PRANAM KUMAR	LAXMAN POOJARY	Aviation & Hospitality Management
27	U05BB23M0008	BBA23019	I BBA	MADHURA B	BASAPPA	Aviation & Hospitality Management
28	U05BB23M0029	BBA23022	I BBA	MITHUN	BABU MOGAVEERA	Aviation & Hospitality Management
29	U05BB23M0046	BBA23024	I BBA	NAGENDRA B	NITHYANANDA SHEREGARA	Aviation & Hospitality Management
30	U05BB23M0057	BBA23026	I BBA	NITESH	GANESH POOJARY	Aviation & Hospitality Management
31	U05BB23M0027	BBA23028	I BBA	PAVAN	RAJU POOJARY	Aviation & Hospitality Management
32	U05BB23M0030	BBA23030	I BBA	PRAMOD	SANJEEVA POOJARY	Aviation & Hospitality Management
33	U05BB23M0020	BBA23032	I BBA	PRATHAM P BHANDARY	PRAVEEN BHANDARY	Aviation & Hospitality Management
34	U05BB23M0006	BBA23033	I BBA	PRAVEENA	MANJUNATHA	Aviation & Hospitality Management
35	U05BB23M0056	BBA23034	I BBA	PRAVEENA	NAGARAJA	Aviation & Hospitality Management

36	U05BB23M0013	BBA23035	I BBA	RACHANA	NAGARAJ KHARVI	Aviation & Hospitality Management
37	U05BB23M0037	BBA23038	I BBA	RISHMITHA	SATHISHA HEGDE	Aviation & Hospitality Management
38	U05BB23M0031	BBA23040	I BBA	SACHIN	SUBRAMANYA	Aviation & Hospitality Management
39	U05BB23M0065	BBA23041	I BBA	SAGAR	GANESHA DEVADIGA	Aviation & Hospitality Management
40	U05BB23M0007	BBA23042	I BBA	SAHANA SUNIL MUJUMDAR	SUNIL MUJUMDAR	Aviation & Hospitality Management
41	U05BB23M0024	BBA23044	I BBA	SAMEEKSHA	NARASIMHA POOJARI	Aviation & Hospitality Management
42	U05BB23M0005	BBA23046	I BBA	SAROJA	UDAYA SHETTY	Aviation & Hospitality Management
43	U05BB23M0004	BBA23047	I BBA	SHAMANTH J H	HARISH K S	Aviation & Hospitality Management
44	U05BB23M0015	BBA23048	I BBA	SHARVARI D	DAYANANDA N	Aviation & Hospitality Management
45	U05BB23M0021	BBA23049	I BBA	SHRAVYA	SUDHAKAR SHETTY	Aviation & Hospitality Management
46	U05BB23M0059	BBA23052	I BBA	SINCHANA	ANANDA SHETTY	Aviation & Hospitality Management
47	U05BB23M0014	BBA23054	I BBA	SINCHANA	SANJEEVA DEVADIGA	Aviation & Hospitality Management
48	U05BB23M0019	BBA23055	I BBA	SNEHA KHARVI	K SUDHAKAR KHARVI	Aviation & Hospitality Management
49	U05BB23M0066	BBA23056	I BBA	SRAJAN S K	SURESHA MOGAVEERA	Aviation & Hospitality Management
50	U05BB23M0045	BBA23059	I BBA	SUJAN	SUDHAKARA SHETTY	Aviation & Hospitality Management
51	U05BB23M0063	BBA23061	I BBA	SUSHANTHA SHETTY	SURESHA SHETTY	Aviation & Hospitality Management
52	U05BB23M0003	BBA23062	I BBA	T V NEHA NAIR	T R VIJAYA KUMAR NAIR	Aviation & Hospitality Management
53	U05BB23M0043	BBA23064	I BBA	VISHAL	KRISHNAMOORTHI MESTHA	Aviation & Hospitality Management
54	U05BB23M0044	BBA23066	I BBA	YUVARAJA	SANTHOSHA SHETTY	Aviation & Hospitality Management

						Management
55	U05BB23S0021	BCA23080	I BCA [B]- Gen	DIVYA	CHANDRA DEVADIGA	Aviation & Hospitality Management
56	U05BB23S0101	BCA23109	I BCA [B]- Gen	SANVI	VASANTH SHETTY	Aviation & Hospitality Management
57	U05BB23S0100	BCA23113	I BCA [B]- Gen	SHREYA A	ANNAPPA ACHARI	Aviation & Hospitality Management
58	U05BB23S0087	BCA23115	I BCA [B]- Gen	SHRUTHI	GANAPATHI GOWDA	Aviation & Hospitality Management
59	U05BB23S0088	BCA23116	I BCA [B]- Gen	SOWMYA	CHANDRA DEVADIGA	Aviation & Hospitality Management
60	U05BB23S0120	BCA23117	I BCA [B]- Gen	SPOORTI S M	SUNIL	Aviation & Hospitality Management